

# COMMUNITY BENEFIT ANNUAL REPORT

FISCAL YEAR 2022

**U SYLVESTER**  
COMPREHENSIVE CANCER CENTER  
UNIVERSITY OF MIAMI HEALTH SYSTEM



UNIVERSITY OF MIAMI  
MILLER SCHOOL  
of MEDICINE

# KEY TAKEAWAYS

- Community benefit refers to programs or activities that address a health-related need identified within the community, which is typically done through the Community Health Needs Assessment (CHNA) process, but it is not mandatory for community benefit initiatives to be based on the CHNA.
- The University of Miami's (UM) reported net Community Benefit Expense (as a % of total functional expense) has nearly tripled from 1.4% in FY21 to 5.2% in FY22.
  - Financial Assistance and Medicaid saw a reported increase from 0.7% to 2.9%.
  - Other Community Benefits saw a reported increase from 0.7% to 2.3%.
- UM continues to invest in the community's health and wellbeing through financial assistance, research, education, and community outreach.
- UHealth - University of Miami Health System is partnering with Miami-based health systems on the CHNA. Over 60% of UHealth patient volume is from Miami-Dade County. Thus, the community served, solely for the purposes of the CHNA, is limited to Miami-Dade County.
- UM's commitment to global emergency preparedness, along with its ongoing efforts in research, education, and community outreach, is a key aspect of the university's identity as a global institution.

# OUR COMMUNITY



The University of Miami has a global footprint with healthcare, research, education, and community outreach efforts spanning across borders.

# OUR COMMUNITY

## GEOGRAPHIC PLACEMENTS

3 Hospitals (Main Campus)

8 Primary Care Locations

12 Sylvester Locations

6 Bascom Palmer Locations

28 Specialty/Outpatient Care

12 Convenient Care Clinics

MIAMI DADE, PALM BEACH AND BROWARD COUNTIES



COLLIER COUNTY



### MIAMI-DADE COUNTY

UHealth OBGYN at Miami Lakes

Bascom Palmer, Sylvester, UHealth at SoLé Mia (opens Summer 2025)

UHealth Multispecialty at Doral Commons

UHealth, Bascom Palmer, Sylvester at Downtown Doral (opens Fall 2024)

UHealth Bariatric Specialists at Doral

UHealth, Sylvester and Bascom Palmer at Main Medical Campus

UHealth Dermatology at Miami Beach

Concierge Medicine at Fisher Island

UHealth at LeJeune

UHealth Dermatology at Coral Gables

UHealth, Bascom Palmer, Sylvester at Lennar

UHealth Dermatology at South Miami

UHealth, Sylvester at Kendall

UHealth at South Dade

UHealth at Palmetto Bay

### PALM BEACH COUNTY

Bascom Palmer at Palm Beach Gardens

UHealth at Palm Beach Gardens

UHealth at Downtown West Palm Beach

UHealth Concierge Medicine at Palm Beach

UHealth at Boca Raton

### BROWARD COUNTY

Sylvester at Deerfield Beach

Sylvester at Coral Springs

Sylvester at Fort Lauderdale

UHealth at Fort Lauderdale

UHealth, Bascom Palmer, Sylvester at Plantation

UHealth Pediatrics at Weston

Sylvester at Hollywood

Sylvester at Aventura

### COLLIER COUNTY

Bascom Palmer Eye Institute at Naples

Sylvester Care Coordination and Support Services Office

# COMMUNITY BENEFIT IMPACT

## FINANCIAL ASSISTANCE AND MEDICAID

### Financial Assistance & Charity Care

**\$7M**

Net Community Benefit

- » Financial constraints often prevent people from seeking healthcare, with medical costs being a significant barrier.
- » UHealth addresses this issue by offering financial assistance for medically necessary care, for those who meet the criteria of its Financial Assistance Plan.
- » Through UHealth's Financial Assistance Program, patients can receive the care they need without the stress of debt.

### Medicaid Shortfall

**\$138M**

Net Community Benefit

- » Medicaid supports UHealth in treating low-income and vulnerable patients who may not otherwise be able to receive care and treatment.
- » Medicaid shortfall represents the difference in the cost of providing services to patients and the payments received from reimbursement plus supplemental payments.

# COMMUNITY BENEFIT IMPACT

## RESEARCH

# \$20M

Net Community Benefit

- » The University of Miami has research centers across all campuses dedicated to various research topics.
- » UM invests its resources in innovative clinical and community-based research.
- » Research conducted improves the health of the community.
- » Research conducted by the University of Miami faculty supports evidence-based decision making that keeps community health needs and priorities at the forefront.



# COMMUNITY BENEFIT IMPACT

## HEALTH PROFESSIONS EDUCATION



# \$89M

Net Community Benefit



- » UHealth/MSOM train over 40,000 physicians, first responders, and other front-line workers each year. These efforts ensure the success and impact of the healthcare workforce.
- » Additionally, UM MSOM encourages high school students and undergraduates who are interested in healthcare careers through targeted programs to reduce barriers and promote academic and career success for youths.

# COMMUNITY BENEFIT IMPACT

## COMMUNITY HEALTH IMPROVEMENT

# \$7M

Net Community Benefit

- » UHealth serves over 50,000 people annually through community health fairs and mobile clinics.
  - » Vitals Screenings
  - » Cancer Screenings
  - » Vaccinations
  - » Health Education
  - » Women's/Men's/Children's Health
  - » Physical Therapy
  - » Mental Health
  - » ENT/Dental Health
  - » Vision Screenings
  - » Emergency Preparedness
  - » Bone Density
- » These mobile clinics and outreach efforts meet community members where they are, eliminating barriers and ensuring the link to care.
- » UM has historically provided disaster relief to neighbors in Florida and the Caribbean by deploying first responders to the scene after natural disasters strike.



# THE COMMUNITY SUPPORT PROGRAM FY23

Miami-Dade County Street Response: Miami Street  
Medicine

# \$50K

- » Free clinic serving those most affected by poverty and oppression, meeting individuals on their own terms.
- » Official training site for Miller School of Medicine students and UHealth physicians.
- » UHealth cash donation supports expansion of services by providing funding for supplies and staff.



# THE COMMUNITY SUPPORT PROGRAM FY23

Mitchell Wolfson Sr. Department of Community Service (DOCS)

# \$10K

- » Free health screenings and educational services through health fairs across Miami-Dade County.
- » Miller School of Medicine's student-run free clinic.
- » Donation supports testing capabilities to include important screening tests, including Hepatitis B, Hemoglobin A1C, and examination tables.



2020 COMMUNITY HEALTH  
NEEDS ASSESSMENT

&

2021 IMPLEMENTATION PLAN



UNIVERSITY  
OF MIAMI

# 2020 COMMUNITY HEALTH NEEDS ASSESSMENT

## PRIORITY AREAS

### ACCESS TO HEALTH CARE SERVICES

Provide access to care for South Florida residents, including mental health services, cancer screenings and nutrition education and resources.

---

Create sustainable volunteer opportunities for nursing teams to contribute to and address social determinants of health.

### CANCER

Increase access to preventative cancer screenings.

### COVID-19

Vaccinate the families and communities of our patient population for COVID-19.

### MENTAL HEALTH

Help alleviate the stigma of mental health.

---

Promote awareness and connect residents to the services that support their health and wellbeing.

### PHYSICAL ACTIVITY, WEIGHT, NUTRITION

Support Miami-Dade county residents in achieving better health outcomes and education about chronic disease management through outreach.

# 2020 COMMUNITY HEALTH NEEDS ASSESSMENT

## PRIORITY AREAS

PRIORITY AREA	DEFINED GOALS	METRICS (2021-2023)
Access to Health Care Services	Provide access to care for South Florida residents, including mental health services, cancer screenings and nutrition education and resources.	1,446 people received services/health education 221 people connected to follow up care
Cancer	Increase access to preventative cancer screenings.	124 health screening events 4,573 people seen 70 people screened
COVID-19	Vaccinate the families and communities of our patient population for COVID-19.	62,141 vaccines administered 43 adolescent surveyed 17,909 unique users reached through media 6 University partners 12 community partners

# 2020 COMMUNITY HEALTH NEEDS ASSESSMENT

## PRIORITY AREAS

### MENTAL HEALTH

Help alleviate the stigma of mental health.

---

Promote awareness and connect residents to the services that support their health and wellbeing.

UHealth has put forth efforts to address mental health issues in our community by forming prevention programs and continuing to fund research aimed at better understanding and addressing mental health.

- UHealth Adult Suicide Prevention Program
- Interactive Screening Program for Medical Students
- iFunction

### PHYSICAL ACTIVITY, WEIGHT, NUTRITION

Support Miami-Dade county residents in achieving better health outcomes and education about chronic disease management through outreach.

UHealth promotes physical activity, weight, and nutrition through health education at its health fairs. Through DOCS and the Pediatric Mobile Clinic, the community receives the resources they need to make educated decisions impacting their health.

In Addition to these efforts, UHealth has hosted events with sports organizations that promote physical activity to raise funds for research and awareness for various health issues.

- Dolphins Cancer Challenge
- Triple Play 5K (Marlins) for Alzheimer's Research, Parkinson's Research, ALS, Mental Health, Stroke Awareness
- Youth sports efforts