

COMMUNITY BENEFIT ANNUAL REPORT

FISCAL YEAR 2023



UNIVERSITY OF MIAMI
MILLER SCHOOL
of MEDICINE

TABLE OF CONTENTS

ACKNOWLEDGMENTS	Page 3
INTRODUCTION	Page 5
COMMUNITY HEALTH NEEDS ASSESSMENT AND IMPLEMENTATION PLAN	Page 8
COMMUNITY IMPACT	Page 9
PARTNERSHIPS AND COLLABORATIONS	Page 12
COMMUNITY INVOLVEMENT	Page 13
RESEARCH	Page 15
EDUCATION	Page 16
CLINICAL SUCCESS	Page 17
FINANCIAL OVERVIEW	Page 18
FINANCIAL COMMITMENT	Page 19
CONCLUSION	Page 20

ACKNOWLEDGMENTS

MESSAGE FROM LEADERSHIP

Dear University of Miami Community,

As we reflect on the past year, we come together to extend our sincere gratitude to each member of our community for your unwavering support. It is your collective commitment that propels us forward in our mission to excel in education, research, innovation, service and healthcare.

Community support lies at the heart of our success. Your engagement empowers us to deliver on our mission and play a pivotal role in shaping the overall health and wellbeing of our community. Through collaboration, UM can expand outreach initiatives, address healthcare disparities, and implement programs promoting wellness. Together, we are not just a university, but a community working hand in hand to foster a culture of wellbeing and improve health outcomes for everyone.

In the coming year, we look forward to continuing this journey together, striving for excellence in all facets of our work. Thank you for being an integral part of the University of Miami community, and for your ongoing support that allows us to make a meaningful impact.

With Gratitude,



Willy Prado, PhD
Interim Executive Vice President for Academic Affairs and
Provost



Dipen J. Parekh, MD
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Professor and Chair, Department of Urology
Executive Dean of Clinical Affairs, Miller School of Medicine
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and Translational Science Institute
Chief of Population Health and Cancer Disparities,
UHealth Oncology Service Line
Associate Director for Community Outreach and
Engagement

ACKNOWLEDGMENTS

MESSAGE FROM STRATEGY & TRANSFORMATION

Dear University of Miami Health System Community,

As we reflect on the impactful initiatives and collaborative efforts within our health system, we are pleased to share community health updates and insights from our 2020 Community Health Needs Assessment and Implementation Plan as well as our annual Community Benefit Reporting.

Our commitment to transparency and accountability is reflected in this comprehensive Annual Report, which serves as a testament to the milestones achieved and the positive impact on the community. Through the rigorous CHNA process, we identify and prioritize the most pressing health needs of our community, ensuring our efforts are aligned with the unique requirements of those we serve. The Implementation Plan, a pivotal component of our strategy, outlines targeted interventions and initiatives that address identified health needs. This plan not only guides our actions but strengthens our commitment to community wellbeing. Our reporting obligations extend to Form 990 Schedule H, where we diligently document our community benefit activities. This reporting ensures our stakeholders have a clear understanding of our dedication to community support, outreach and the positive contributions we make beyond our medical facilities.

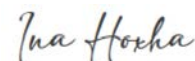
As we move forward, we remain dedicated to fostering community health and wellbeing. Your feedback and engagement are invaluable in shaping the direction of our efforts. We appreciate your ongoing support as we work together to enhance the health and vitality of our community.

Thank you for being an integral part of our journey.

Sincerely,



Aaron Snyder
Chief Strategy & Transformation Officer



Ina Hoxha
Executive Director, Strategy & Business
Development



Tamia Medina
Program Manager, Community Health



INTRODUCTION

DEFINING THE UM COMMUNITY

The University of Miami's impact resonates globally, driven by a commitment to advancing medical knowledge, delivering exceptional patient care, shaping future healthcare leaders through education and engaging in community outreach initiatives that transcend borders. Through collaborative efforts and innovative approaches, the University of Miami continues to make a meaningful and lasting impact on a global scale.



MISSION DRIVEN

These mission statements underscore the University of Miami's dedication to providing comprehensive healthcare, from primary care to cutting-edge research. The university's linkage to the broader academy ensures a holistic approach to medical education, patient care and research, with each component reinforcing and supporting the others.

UHealth's partnerships with Jackson Health System and Veteran's Affairs Miami Health Care are integral to reaching a significant portion of the population. These collaborations enable UHealth to provide specialized care and expand our impact, ensuring that our reach extends to those who may not have access to such services otherwise.

The University of Miami's mission is not only a set of guiding principles, but a commitment to the community. Through collaborative partnerships, innovative research and a dedication to education and inclusivity, UM strives to achieve excellence in every aspect of its mission.



UNIVERSITY OF MIAMI



The mission of the University of Miami is to transform lives through education, research, innovation and service.

UNIVERSITY OF MIAMI HEALTH SYSTEM & MILLER SCHOOL OF MEDICINE



The University of Miami Health System and Leonard M. Miller School of Medicine mission is to be a state-of-the-art academic medical center serving the South Florida community and beyond.

SYLVESTER COMPREHENSIVE CANCER CENTER



Sylvester seeks to reduce the human burden from cancer and other serious illnesses through research, education, prevention and the delivery of quality patient care.

BASCOM PALMER EYE INSTITUTE



The mission of Bascom Palmer Eye Institute is to enhance the quality of life by improving sight, preventing blindness and advancing ophthalmic knowledge through compassionate patient care and innovative research.

COMMUNITY HEALTH NEEDS ASSESSMENT AND IMPLEMENTATION PLAN

The Community Health Needs Assessment (CHNA) uses systematic, comprehensive data collection and analysis to define priorities for health improvement, creates a collaborative community environment to engage stakeholders, and fosters an open and transparent process to listen and understand the health needs of Miami-Dade County, Florida.

CHNA FINDINGS

The following health issues represent the health needs of the community based on the results of the 2020 CHNA.

- Access to Health Care
- Cancer
- COVID-19
- Diabetes
- Heart Disease and Stroke
- Housing
- Mental Health
- Nutrition, Physical Activity, and Weight
- Sexual Health
- Substance Use
- Tobacco Use
- Violence, Injury, Safety

Of these twelve priority areas, the University of Miami Health System focused on Access to Health Care, Cancer, COVID-19, Mental Health, and Nutrition, Physical Activity, and Weight.

To review the entire CHNA report and Implementation Plan, please visit umiamihealth.org/en/community-health-improvement.

COMMUNITY IMPACT

The 2021 implementation plan was developed to target Access to Health Care, Cancer, COVID-19, Mental Health, and Nutrition, Physical Activity, and Weight. The University of Miami Health System has made strides to achieve its goals in each of these areas.

ACCESS TO CARE: Provide access to care for South Florida residents, including mental health services, cancer screenings and nutrition education and resources.

OBJECTIVE	STRATEGY	RESULTS
<p>Increase access to preventive health services and education for residents that reside in South Florida.</p>	<p>Host eight annual screening health fairs.</p> <p>Operate four community clinics throughout South Florida.</p>	<p>8 health fairs hosted: 682 patients seen</p> <p>4 weekly community clinics hosted: 764 patients seen</p> <p>221 people connected to follow up care</p>
<p>Increase access to the pediatric population to decrease barriers of access in underserved populations.</p> <p>This is inclusive of pediatric primary care, mental health, social work and management of chronic illness.</p>	<p>Deploy mobile units to these areas of high need: Doral, 33172; Little Haiti, 33138; Homestead, 33030–33034; South Miami, 33173; Hialeah, 33018, in addition to Liberty City and Little Havana.</p> <p>Working with the Department of Health to identify areas of high need for primary care.</p>	<p>15,689 children seen through the Pediatric Mobile Clinic or Shotz-2-Go Program</p> <p>6,373 children seen through the School Health Program</p>
<p>Connect underinsured and uninsured patients with financial services for medical care through UHealth programming and/or initiatives.</p>	<p>Through the Department of Finance, Case Management, and/or Social Work assist patients in the enrollment of available financial assistance for medical services as needed.</p>	<p>493 patients assisted with Exchange funding options</p> <p>4,282 patients assisted with the Medicaid re-enrollment process</p>

COMMUNITY IMPACT

CANCER: Provide increased access to preventative cancer screenings.

OBJECTIVE	STRATEGY	RESULTS
<p>Increase access to preventive cancer screenings and education for residents that reside in medically underserved communities.</p>	<p>Partner with community and key stakeholders to promote cancer screening services.</p> <p>Provide free cancer screening through Sylvester Game Changer (cervical, colorectal, Hep C).</p> <p>Participate in local community health fairs and other cancer related events to increase education and awareness.</p> <p>Partner with community and key stakeholders to provide COVID vaccines in coordination with ongoing COVID-19 outreach in high need areas.</p>	<p>124 health screening events</p> <p>4,573 people attended screening events</p> <p>70 people screened</p>

COVID-19: Vaccinate for COVID-19 the families and communities of our patient population.

OBJECTIVE	STRATEGY	RESULTS
<p>Vaccinate the families and communities of our patient population for COVID-19.</p>	<p>Partner with community organizations that provide resources to migrant workers' families in Miami-Dade County to promote vaccination and reduce COVID-19 vaccine hesitancy.</p> <p>Survey families of patients and children of the area about their fear/opportunity when the vaccine becomes available for children.</p> <p>Provide educational materials to families in the target language to mitigate hesitancy.</p> <p>Partner with other community programs to provide insights in hesitancy of COVID-19 vaccine.</p>	<p>62,141 vaccines administered</p> <p>43 adolescents surveyed for their perception</p> <p>17,909 unique users reached through media</p> <p>6 University partners</p> <p>12 community partners</p>

COMMUNITY IMPACT

MENTAL HEALTH: To help alleviate the stigma of mental health, promote awareness and connect residents to services that support their health and wellbeing.

OBJECTIVE	STRATEGY	RESULTS
<p>Increase access to early intervention and services for mental health to decrease disparities in targeted communities throughout Miami-Dade County.</p>	<p>Partner with our internal stakeholders and other partners to increase awareness and create specific initiatives in identified communities.</p>	<p>UHealth has put forth efforts to address mental health issues in our community by forming prevention programs and continuing to fund research aimed at better understanding and addressing mental health.</p>

PHYSICAL ACTIVITY, WEIGHT, NUTRITION: To support Miami-Dade County residents in achieving better health outcomes and education about chronic disease management through Physical Activity, Weight and Nutrition initiatives and outreach.

OBJECTIVE	STRATEGY	RESULTS
<p>Increase access to culturally appropriate resources that promote physical activity and good nutrition using technology and other mediums that decrease barriers to these services in targeted communities.</p>	<p>Partner, support and promote internal and external activities related to digital health interventions through the development of the Healthy Juntos application that seeks to increase healthy lifestyle behaviors for parents and adolescents.</p>	<p>100 participants enrolled 379 people engaged through targeted outreach 75% of participants reported that they strongly agree that Healthy Juntos helps them be more effective</p>

PARTNERSHIPS AND COLLABORATIONS

The 2020 CHNA was conducted in partnership with Jackson Health System and Nicklaus Children's Hospital. This joint effort ensures a comprehensive evaluation of community needs, spurring continued communication and collaboration on addressing identified areas of opportunity for improved health and wellbeing within Miami-Dade County. The assessment gathered input from representatives of the community and professionals with expertise in public health. Moving forward, the University of Miami Health System is dedicated to fostering broader collaborations to better identify needs and address disparities. By working collaboratively, UHealth aims to identify and address the diverse health needs of the community, ensuring a shared and impactful approach to enhancing overall wellbeing.

For the 2023 CHNA report, the University of Miami is collaborating with Jackson Health System, Mount Sinai Medical Center, and Nicklaus Children's Hospital. By expanding its collaboration, the university aims to have a broader reach and more informed approach to addressing its community's health needs.



COMMUNITY INVOLVEMENT

The University of Miami promotes community involvement that will have a positive impact on overall wellbeing. The following programs are a representation of how UM is committed to addressing the social determinants of health.

COMMUNITY SUPPORT PROGRAM

In fiscal year 2023, UHealth Office of Strategy & Transformation provided financial support to the Miller School of Medicine DOCS program and the Dade County Street Response Miami Street Medicine team.

DOCS: DOCS provided 300 community members with blood-based colorectal cancer screening and over 50 high-risk individuals with hepatitis B screenings. DOCS has also expanded their point of care to include gonorrhea, chlamydia and trichomonas testing for its women's health station at the annual fairs.

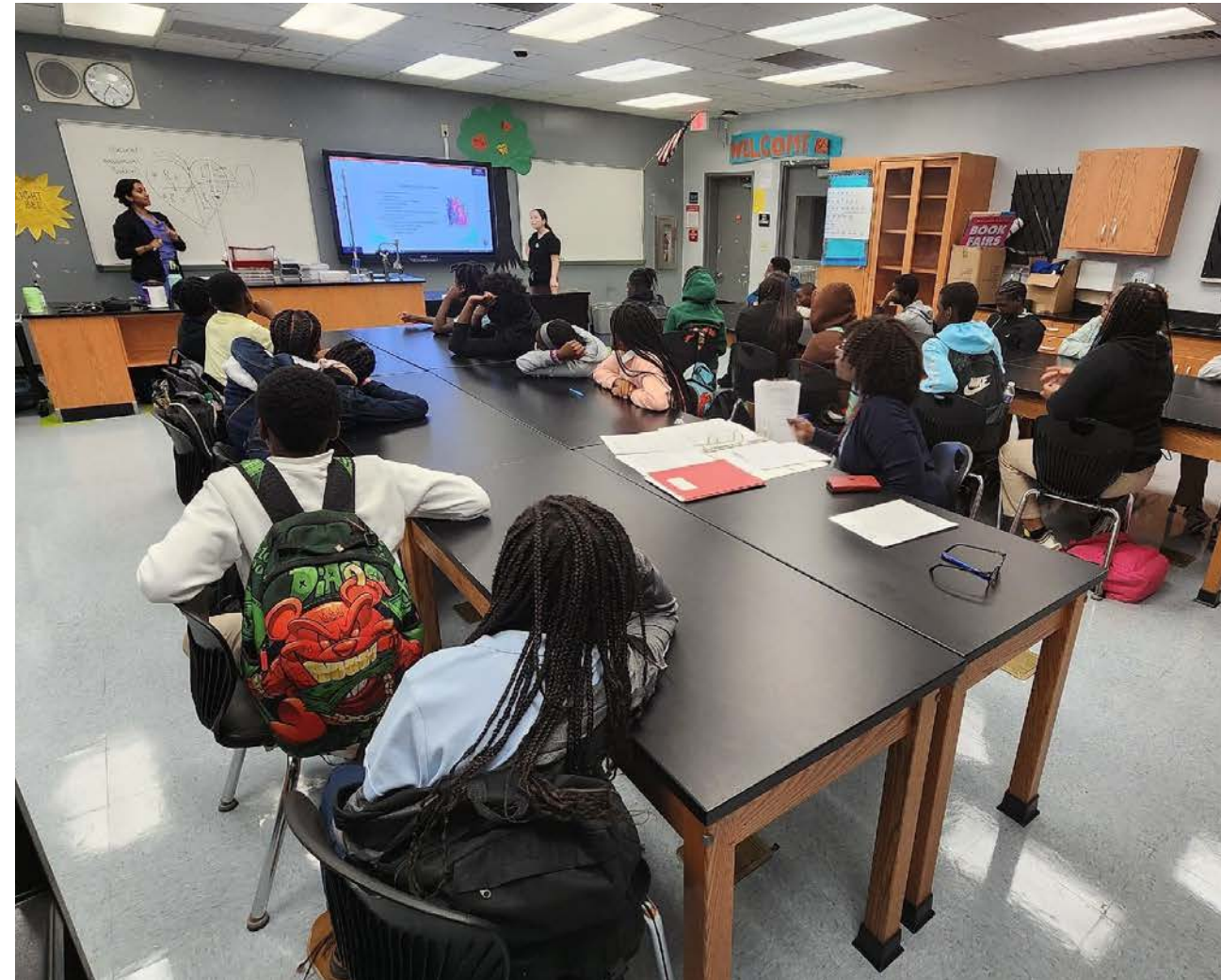
Miami Street Medicine: Miami Street Medicine has hired a full-time case manager for the Street Team Initiative. This funding has also facilitated 50 street runs led by the case manager, medical students, a physician, and security personnel. The team has reached approximately 10-15 patients per outing, delivering essential services such as wound care, acute medical interventions, medication management, and provision of necessities like food, water, and clothing. The contribution has helped facilitate access to short-term and long-term housing, health insurance, and care at Jackson Health System for many patients. This collaboration underscores the institution's commitment to addressing the needs of the community's most vulnerable populations and exemplifies the impactful outcomes that can be achieved through strategic partnerships and financial support.



COMMUNITY INVOLVEMENT

FUTURE DOCS PROGRAM

The Miller School of Medicine Office of Diversity, Equity, and Community Engagement is dedicated to promoting health care. The Future Docs Program is an onsite academic year pathway program at the Benjamin Franklin K-8 Center for 6-8th graders who are interested in a career in medicine. We have partnered with Benjamin Franklin K-8 Center and offer monthly after school sessions facilitated by UM Miller School of Medicine students, Smrithi Ramachandran and Elizabeth Aleong. These educational sessions consist of modules on a health care topic with hands-on interactive activities.



RESEARCH

[Use of Virtual Reality for Maternal Mental Health:](#)

Researchers at the Miller School are studying the potential of virtual reality to help reduce poor maternal mortality rates among minority women in underserved communities.

[Virtual Genomics Care to NICUs in Underserved Areas:](#)

Collaborative efforts with NICUs around the nation led to the Virtual Genome Center for Infant Health. This project will extend genome sequencing to community hospitals in underserved areas.

[\\$6 Million Grant for Novel Cell Discoveries in Spinal Injuries:](#)

Despite decades of intensive research, there are currently no disease-modifying therapies to treat spinal cord injury. Jae K. Lee, Ph.D., aims to change that thanks to a \$6 million grant from the National Institute of Neurological Disorders and Stroke.

[Greener Blocks Can Decrease Incidence of Alzheimer's in Geriatric Adults:](#)

A recently published study linked neighborhood greenness with a reduced risk of Alzheimer's disease for older adults. Findings from the study revealed high levels of greenness can reduce the risk of developing Alzheimer's disease by 16 percent over five years.

[Buprenorphine Program Helps Improve Equitable Access to HIV Care:](#)

The IDEA Exchange introduced a groundbreaking buprenorphine program aimed at expanding access to vital treatment for communities facing high risk of overdose and HIV infection. By implementing this program, the IDEA Exchange is bridging the gap in health care disparities and providing a lifeline to those most vulnerable, ensuring that life-saving treatment options are readily available.

[\\$2.9M NIH Grant to Study Genetics of Inflammatory Bowel Disease in Hispanic Population:](#)

Miller School researchers will spend the next five years collecting and analyzing the genetic data of more than 3,000 Hispanic individuals, to better understand IBD in that community. Latin Americans have far lower rates of IBD than people in the U.S. or Europe, but often develop IBD after moving to the U.S.



EDUCATION

[Public Health Discussions with Global Ties Miami:](#)

A group of 16 international delegates from Global Ties Miami joined the Miller School's Adolescent Medicine program for a day of immersive education and conversations. The interactive sessions focused on battling HIV, the opioid crisis and advocacy strategies.

[Training Health Providers in the Abacos on Mental Health Services:](#)

The Global Institute for Community Health and Development is partnering with the Bahamas Ministry of Health and Wellness on a webinar series that trains health care providers to provide post-disaster mental health services. The partnership will be geared towards the people of the Abacos Islands, still suffering from the aftermath of Hurricane Dorian.

[Expansion of HIV Services in South Florida:](#)

Three additional mobile vans have been added to the Miller School's fleet, providing necessary HIV services in South Florida. The vans will help reduce Miami's high HIV rates through testing, rapid care, pre-exposure prophylaxis (PrEP), wound care and much more.

[High School Students Partake in Science Immersion:](#)

Seventy-four students from Miami Edison Senior High took part in an immersive day of science hosted by the Department of Biochemistry and Molecular Biology. The event encouraged students to pursue STEM careers while raising awareness of climate change.

[Graduate Student Creates App to Aid Brain Recovery:](#)

Fourth-year Ph.D. candidate Olivia Osborne developed a mobile app that tracks cognitive function. The app NeurOn Therapeutics will help patients with neurodegenerative diseases through proper assessments, cognitive exercises and more.

[Harvey Drives the Future of Medical Education:](#)

Since 1968, the famed manikin, Harvey, created at the Gordon Center for Simulation and Innovation, has been a beacon of innovation. Due to its effectiveness in mirroring a real-patient experience, medical students and providers worldwide use Harvey to provide a better health care experience.



CLINICAL SUCCESSES

PATIENT STORIES

Compassionate care at the University of Miami Health System is the cornerstone of our patient-centric approach. UHealth's dedicated healthcare professionals prioritize the overall wellbeing of patients, ensuring a supportive and compassionate healthcare experience.

— Patient Experience —

“ I am deeply thankful for the excellent care I received from my UHealth providers. The physicians went above-and-beyond in guiding me through all the preventative treatments I needed in light of my high risk for breast cancer. I appreciate their kindness, support, and personalized attention during this journey. They were both so friendly, approachable, and welcoming of all my concerns. I especially appreciate that they were mindful of my goal to get pregnant soon as I undergo fertility treatments at UM. They are both wonderful physicians. ”

“ My healthcare practitioner was so professional and knowledgeable. I am grateful and appreciative of how accessible the clinic was and how superb the care was. ”

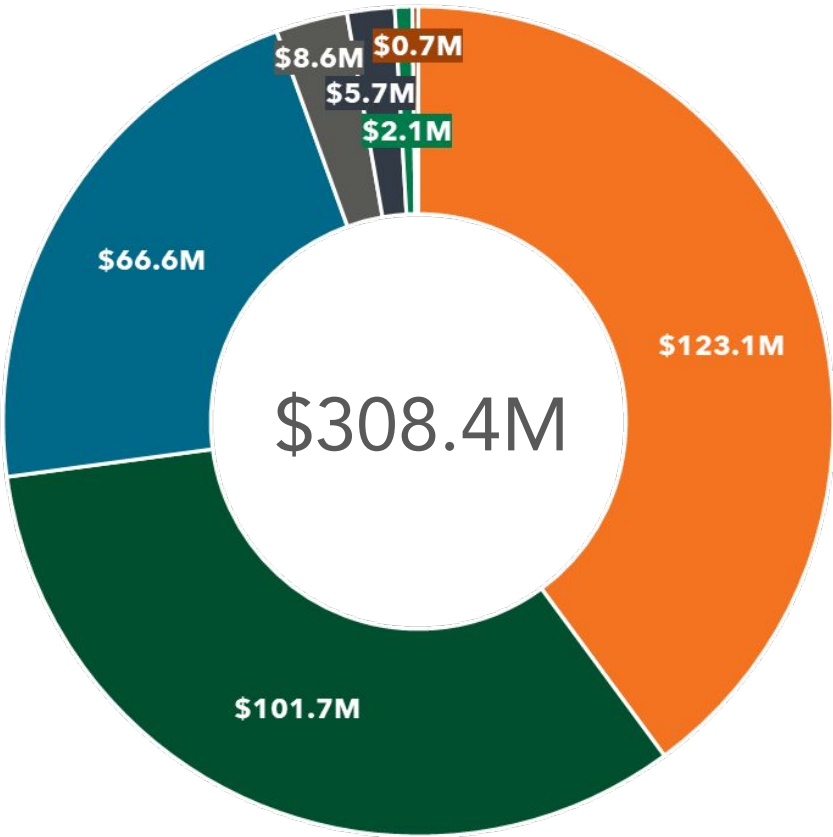
“ Thank you to all the staff at UHealth for the superb care and attention that I received while at your hospital. My healthcare provider was remarkable. Throughout the entire process, I felt extremely well cared for. Your team made a tough situation and stressful time in my and my family's life much more bearable. ”

“ I was recently diagnosed with a rare type of tumor and my medical group in Fort Lauderdale could not attend to my needs and recommended I contact UM Health. My experience was a true blessing and one which far exceeded my expectations. The quality of care that I was given was WORLD CLASS Quality and I feel I need to commend your fine organization. ”

FINANCIAL OVERVIEW

INVESTMENT IN COMMUNITY HEALTH

The University of Miami Health System upholds its commitment to wellbeing through community benefit. The commitment to community benefit extends beyond healthcare services and addresses community health needs and contributes to the overall betterment of the community.

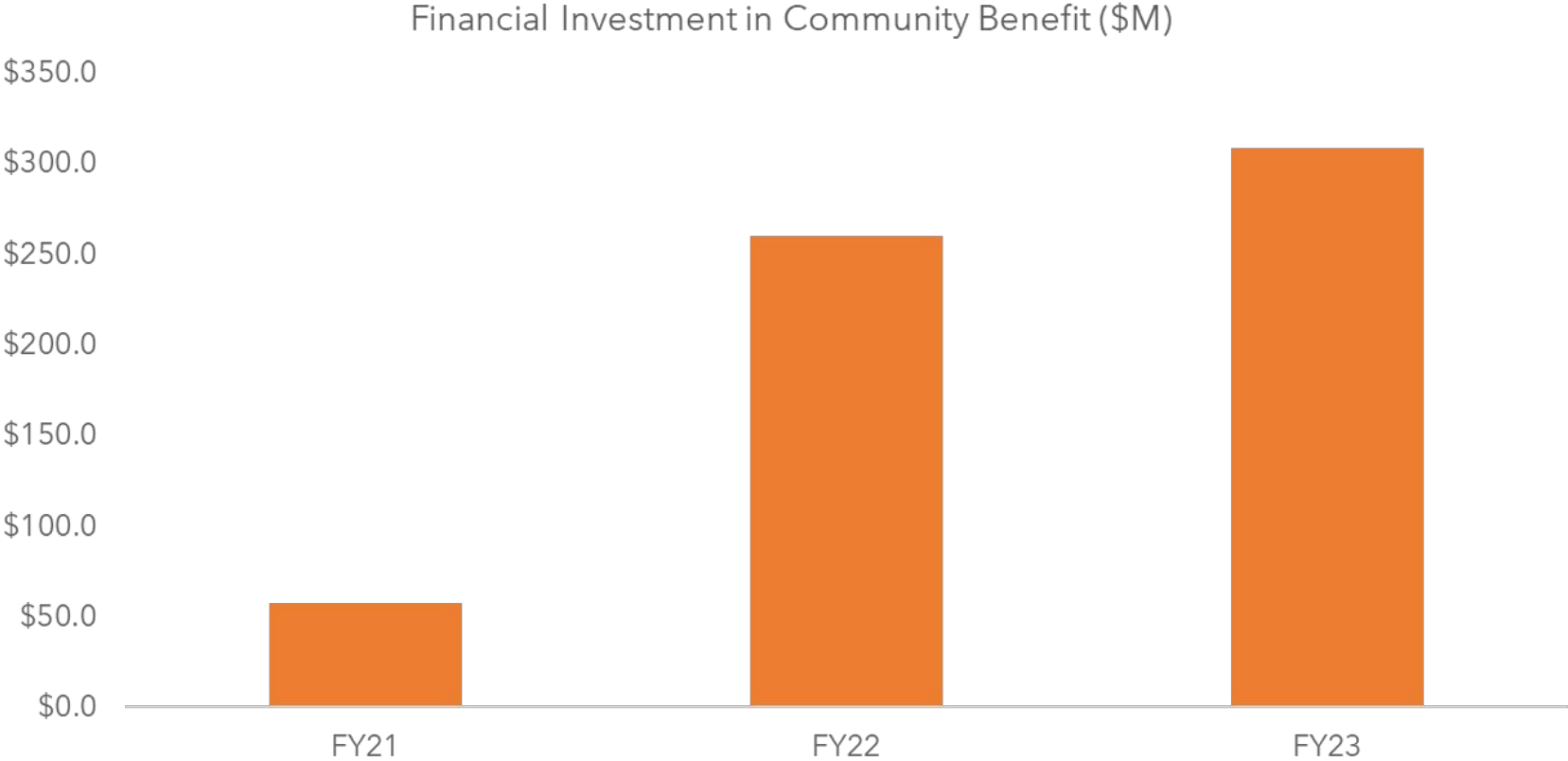


- Medicaid
- Research
- Education
- Financial Assistance
- Subsidized Health
- Community Health Improvement & Community Benefit Operations
- Cash and In-Kind Contributions

FINANCIAL COMMITMENT

INVESTMENT IN COMMUNITY HEALTH

The University of Miami Health System maintains its financial commitment to improving the overall wellbeing of the community through financial assistance, Medicaid, education, research, and community health improvement services.



Notes: 1) For more information on the financial assistance policy, please visit umiamihealth.org. 2) Other Community Benefits includes Health Professions Education, Research, Community Health Improvement, Community Benefit Operations and Cash and In-Kind Donations

CONCLUSION

FORWARD-LOOKING STATEMENT

The University of Miami anticipates the future with optimism and a steadfast commitment to excellence. The achievements highlighted in this report serve as the foundation for a healthier tomorrow.

The forthcoming year promises pioneering research, transformative education and impactful community outreach. Collaborations with community partners will continue to thrive, ensuring extended reach into every corner of the community.

Standing at the intersection of innovation and compassion, the University of Miami is well-positioned to shape a healthier future. Appreciation is extended to all community members for their integral role in this shared journey, and the University of Miami looks forward to a future marked by health and innovation.

