



We are looking forward to seeing you at Bascom Palmer.

As our patient, you will receive the finest eye care available. Because of the complexity and thoroughness of the examination, **please allow four hours for your visit.**

Your appointment may consist of these five essential steps:



1 Arrival and registration

Upon arrival at your scheduled time, you will begin registration and update your health insurance and payment information.

(Approximate duration: 15 minutes)



2 Testing and procedures

You will then be seen by an ophthalmic technician who will initiate the necessary preliminary testing. This may include dilation of your eyes and diagnostic imaging. During this time, you may also be seen by ophthalmologists on our staff.

(Approximate duration: 60-90 minutes)



3 Your doctor's or provider's visit

Once all of the above steps are completed and your eyes have dilated for at least 30 minutes (if needed), your doctor will meet with you for the examination, diagnosis and explanation of treatment. Please remember to ask your doctor any questions you may have. Be assured that your doctor will spend as much time with you as you need.

(Approximate duration: 15-60 minutes based upon the complexity of your eye condition)



4 Treatment

Based upon your doctor's diagnosis, possible treatments may be done at this time.

(Approximate duration: 30-60 minutes)

5 Check-out

Future appointments will be scheduled and payments will be made at this time.

(Approximate duration: 15 minutes)

